

St. Lawrence University Network User Name and/or Password

www.stlawu.edu

Don't Know or Forgot Your User Name

or Password?

- Using a public access computer, go to
 - www.stlawu.edu and click on Technology in blue ribbon across top of page or go to <http://infotech.stlawu.edu/>

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ST. LAWRENCE UNIVERSITY

Information for... ▶ **Future Students** | Current Students | Faculty and Staff | Alumni | Parents | Visitors

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VISITING ST. LAWRENCE
Come Meet Us!

SLU LIVE
Photos, Audio and Video

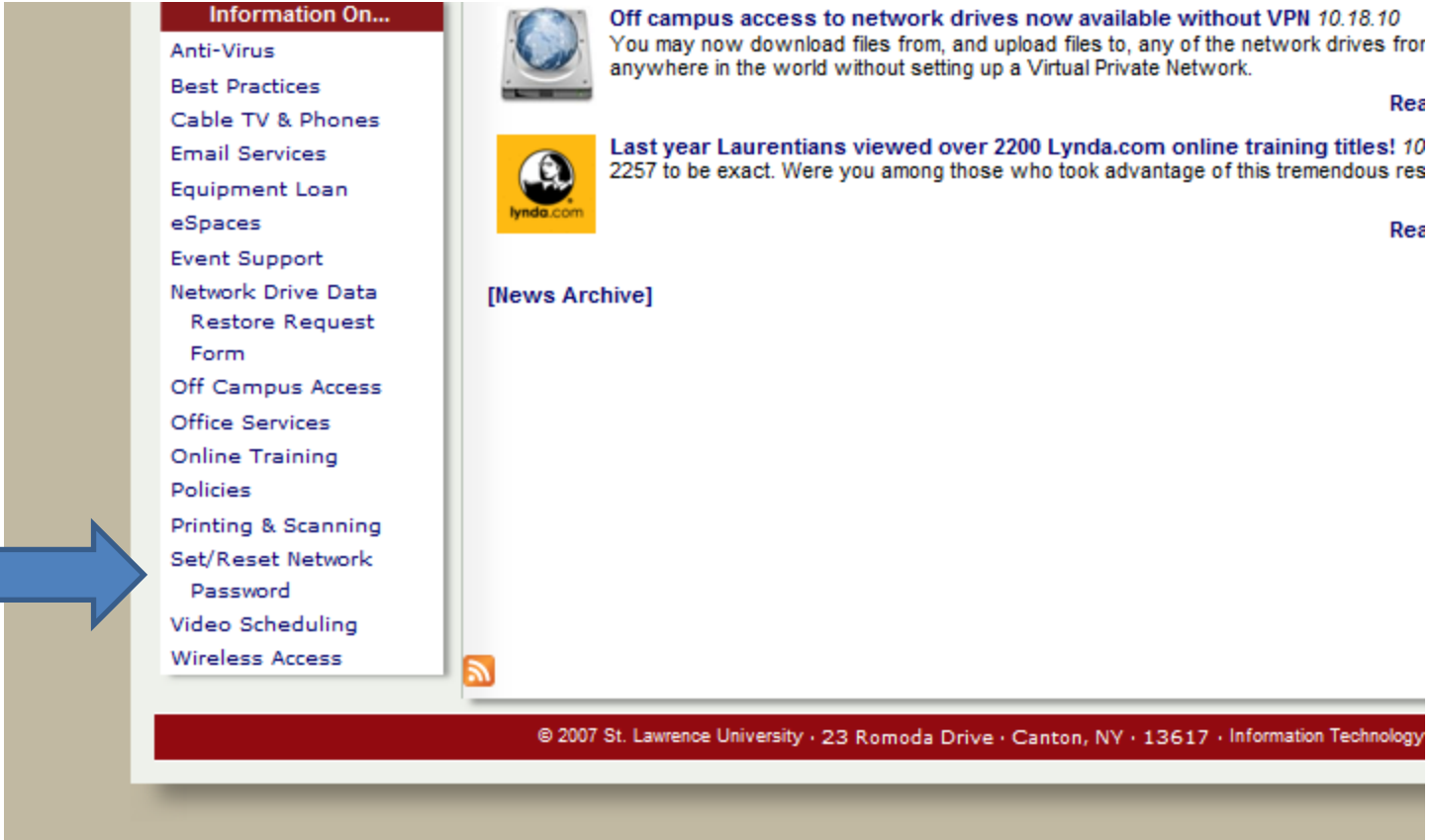
SUSTAINABILITY
St. Lawrence is Green!

SLU SOCIAL MEDIA
Facebook, YouTube, Blogs

APPLY ONLINE

Don't Know or Forgot Your User Name or Password?

- Click on set/reset network password in left hand column (towards the bottom)



The screenshot shows a website interface with a left-hand navigation menu and a main content area. The navigation menu is titled "Information On..." and lists various services. A blue arrow points to the "Set/Reset Network Password" option. The main content area features two news items: "Off campus access to network drives now available without VPN 10.18.10" and "Last year Laurentians viewed over 2200 Lynda.com online training titles! 10 2257 to be exact. Were you among those who took advantage of this tremendous res".

Information On...

- Anti-Virus
- Best Practices
- Cable TV & Phones
- Email Services
- Equipment Loan
- eSpaces
- Event Support
- Network Drive Data
 - Restore Request Form
- Off Campus Access
- Office Services
- Online Training
- Policies
- Printing & Scanning
- Set/Reset Network Password
- Video Scheduling
- Wireless Access

Off campus access to network drives now available without VPN 10.18.10
You may now download files from, and upload files to, any of the network drives from anywhere in the world without setting up a Virtual Private Network. **Rea**

Last year Laurentians viewed over 2200 Lynda.com online training titles! 10 2257 to be exact. Were you among those who took advantage of this tremendous res **Rea**

[News Archive]

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Forgot Your User Name?

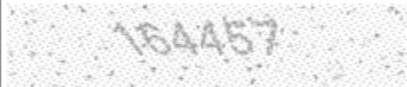
- Follow instructions for Step 1, click on [Forgot your username?](#) in Step 2, and follow instructions

St. Lawrence University Change Password
Follow The Three Steps Below

Notes:

1. It may take up to five minutes for your new password to become active.
2. * indicates a required field.

Step 1 - Captcha Verification:



Enter the value shown above *

(Note: If you cannot read the numbers in the above image, reload the page to generate a new one.)

Step 2 - Please fill out the information below:

I know my current password I do not know my password

Network User Name * [Forgot your user name?](#)

SLU Id *

Date of Birth * Month / Day

Please Select* Social Security Number Personal Email Address

This is the user name that would allow you to log into the St.Lawrence network. It is a maximum of 8 characters.

This number can be found on your St. Lawrence ID card.

Forgot Your Password?

Follow instructions, clicking “I do not know my current password “ in Step 2 and complete through Step 3

Notes:

1. It may take up to five minutes for your new password to become active.
2. * indicates a required field.

Step 1 - Captcha Verification:

164457

Enter the value shown above *

(Note: If you cannot read the numbers in the above image, reload the page to generate a new one.)

Step 2 - Please fill out the information below:

I know my current password I do not know my current password

Network User Name * [Forgot your user name?](#) This is the user name that would allow you to log into the St.Lawrence network. It is a maximum of 8 characters.

SLU Id * This number can be found on your St. Lawrence ID card.

Date of Birth * / /

Please Select* Social Security Number Personal Email Address

Step 3 - Set your new password:

Password Strength Requirements:

1. Minimum Length - 8
2. The password cannot contain your network user name or parts of your full name that exceeds two consecutive characters.
3. Contains characters from three of the following categories.
 - o Upper Case (A through Z)
 - o Lower Case (a through z)
 - o Number (0 through 9)
 - o Non-alphabetic character (for example: !,@,#,\$,%)

Strong Password Example: Waterfall8

New password *

Confirm password *

User Name and/or Password

- Go to www.stlawu.edu and click on Technology or go to <http://infotech.stlawu.edu>
- Click on Set/reset network password in left hand column
- Don't have username – follow instructions for Step 1, click on “Forgot your username?” in Step 2 and complete Step 2
- Don't have Password – follow instructions for Step 1, complete Step 2 clicking “I do not know my current password” & complete Step 3